



Meet Your Tenant Participation Officer

James Penfold has joined Hafod's Community Focus Team as the new Tenant Participation Officer. James will work closely with the Tenant Participation Working Group and local Tenants' & Residents' Associations to make sure that tenants have a say in the way we provide our housing service.

Even if you are not a member of the TPWG or a local group, you can still have your say about Hafod's services. James will make sure that the Tenant Participation Strategy and Action Plan are delivered, ensuring that every Hafod tenant is able to make a difference to the way we work.

James has worked in housing for several years and comes to Hafod with a wealth of experience in tenant participation. He has taken over the role of Tenant Participation Officer from Ailsa Yeoman-Evans, who has now left the Association. If you would like to know more about having your say about Hafod's housing service, you can contact James on 029 2067 5865 or by e-mail at jpenfold@hafod.org.uk.