



Who We Are

Hafod Housing Association



As at December 2007



Welcome to Hafod Housing Association

When you are starting your new tenancy things can be a bit confusing and so we have provided you with a short guide to our teams and where they are.

As your Housing Officer please feel free to contact me if you have any queries regarding your home, tenancy or the services we provide. I am available on:

..... (Housing Officer)

..... (Telephone Number)

..... (Availability)

..... (Location)





About this booklet

Hafod Housing Association is a registered social landlord that has properties throughout South East Wales. We operate from three area offices and a head office. This booklet is designed as a quick and easy guide to who we are and how to contact us.

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Central Team - Taff's Well Office

We are:

Richard McQuillan	Area Manager (part time)
Glen Hopkins	Senior Housing Officer
Tessa Adams	Housing Officer
Rana Farhan	Housing Officer (part time)
Fatoma Yarwood	Housing Officer (part time)
Pamela Weston	Housing Officer – Income Recovery (part time)
Jill Rees	Senior Customer Service Adviser
Carol Hastie-Davies	Customer Service Adviser (part time)
Sian Bevan	Retirement Scheme Manager
Elayne Owen	Cleansing Operative
Debbie Garret	Cleansing Operative
Lucy Egan	Shelter Cymru Housing Benefit Advisor (part time)
Elizabeth Magness	Anti Social Behaviour Case Officer (all areas)



Tessa Adams



Rana Farhan



Pamela Weston



Elizabeth Magness

Contact Details

You can contact us by telephone, in person, by post or via the web as follows:

Hafod Housing Association Ltd.
Central Team
93 Cardiff Road
Taff's Well
Cardiff
CF15 7PL



Tel: 029 2081 5230
Fax: 029 2081 5239
Hafod's Website: www.hafod.org.uk
Email address: enquiries@hafod.org.uk

Availability

Our Opening Hours are 9.00 am – 4.30 pm Monday to Friday

Out of Office Hours for emergencies only Tel: 029 2081 5230



Elayne Owen



Debbie Garret

East Team - St Mellons Office

We are:

Richard McQuillan	Area Manager (part time)
Miles Utting	Assistant Area Manager
Clare Barrett	Housing Officer
Wendy Forster	Housing Officer
Christian Massengo	Trainee Housing Officer (part time)
Lorraine Hartley	Housing Officer – Income Recovery (part time)
Julie Pine	Senior Customer Service Adviser
Danielle Stitfall	Customer Service Adviser (part time)
Jenny Davies	Retirement Scheme Manager
Elayne Owen	Cleansing Operative
Debbie Garret	Cleansing Operative
Lucy Egan	Shelter Cymru Housing Benefit Advisor (part time)
Pearl Hale	Community Development Worker (all areas)



Miles Utting



Clare Barrett



Christian Massengo



Lorraine Hartley

Contact Details

You can contact us by telephone, in person, by post or via the web as follows:

Hafod Housing Association Ltd.
East Team
76 Heol Maes Eirwg
St Mellons
Cardiff
CF3 0JZ



Tel: 029 2077 9841
Fax: 029 2036 1252
Hafod's Website: www.hafod.org.uk
Email address: enquiries@hafod.org.uk

Availability

Our Opening Hours are 9.00 am – 4.30 pm Monday to Friday

Out of Office Hours for emergencies only Tel: 029 2077 9841



Danielle Stitfall



Elayne Owen



Debbie Garret

West Team - Bridgend Office

We are:

Corinna Southall	Area Manager (part time)
Ann Jones	Assistant Area Manager
Ken Campbell	Senior Housing Officer
Laura Pinches	Housing Officer
Sara Woodland	Housing Officer (part time)
Lisa Summers	Housing Officer (part time)
Rachel Burton	Housing Officer (part time)
Kevin O'Connell	Housing Officer
Linda Lewis	Housing Officer – Income recovery (part time)
Annette Johnson	Senior Customer Service Adviser
Sian Bridgeman	Customer Service Adviser
Diane Holmes	Customer Service Adviser (part time)
Pauline Waygood	Retirement Scheme Manager
Jane Ungood-Orr	Cleansing Operative
Christine Batchelor	Cleansing Operative
Caroline Smith	Shelter Cymru Housing Benefit Advisor (part time)
Janice Cowan	Yellow Wales



Corinna Southall



Ann Jones



Annette Johnson



Janice Cowan

Contact Details

You can contact us by telephone, in person, by post or via the web as follows:

Hafod Housing Association Ltd.
West Team
14/18 Queen Street
Bridgend
CF31 1HX

Tel: 01656 655045

Fax: 01656 669707

Hafod's Website: www.hafod.org.uk

Email address: enquiries@hafod.org.uk



Availability

Our Opening Hours are 9.00 am – 4.30 pm Monday to Friday

Out of Office Hours for emergencies only Tel: 01656 655045



Christine Batchelor



Maintenance Team

We are:

Paul Mantle	Maintenance Coordinator
Andrew Moucher	Senior Maintenance Surveyor
Gary Petersen	Maintenance Surveyor (Programmes)
Tudor Davies	Maintenance Surveyor (Programmes)
Nicky Pitman	Maintenance Officer
Christopher Mills	Maintenance Officer
Nicholas Fletcher	Maintenance Officer
Lee Roberts	Trainee Surveyor
Janice Phillips	Customer Service Advisor
Monica McElveen	Customer Service Adviser (part time)
Jemma McCarthy	Customer Service Adviser (part time)



Paul Mantle



Gary Petersen



Tudor Davies



Jemma McCarthy

Contact Details

You can contact us by telephone, in person, by post or via the web as follows:

Hafod Housing Association Ltd.
Maintenance Team
93 Cardiff Road
Taff's Well
Cardiff
CF15 7PL



Tel: 029 2081 5600
Fax: 029 2081 5239
Hafod's Website: www.hafod.org.uk
Email address: enquiries@hafod.org.uk

Availability

Our Opening Hours are 9.00 am – 4.30 pm Monday to Friday

Out of Office Hours for emergencies only Tel: 028 2081 5600



Nicky Pitman



Monica McElveen

Core Team - Head Office

We are:

Alan Morgan	Managing Director
Gwyn Phillips	Housing Manager
Sam Harrison	New Business Manager
Andrew Goss	Home Ownership Officer
Paul Winter	Service Improvement Coordinator
Alison Knight	Trainee
Sally Cockerill	Community Initiatives Coordinator
Christian Hoad	Community Development Worker
Ailsa Yeoman-Evans	Tenant Participation Officer
Michelle Llewellyn	Community Development Apprentice



Alan Morgan



Gwyn Phillips



Paul Winter

Contact Details

You can contact us by telephone, in person, by post or via the web as follows:

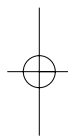
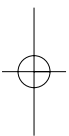
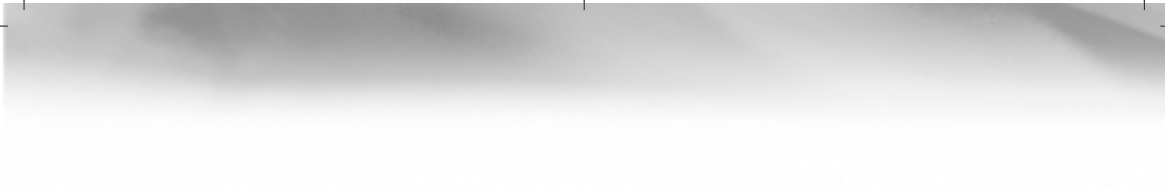
Hafod Housing Association Ltd.
Core Team
St Hilary Court
Culverhouse Cross
Cardiff
CF5 6ES



Tel: 029 2067 5800
Hafod's Website: www.hafod.org.uk
Email address: enquiries@hafod.org.uk

Availability

Our Opening Hours are 9.00 am – 4.30 pm Monday to Friday



Hafod Housing Association
Registered as a Charitable Housing Association under the Industrial and Provident Societies Act NO 18766R
Registered with the Welsh Assembly Government NO L034

Produced by design@bridgend - 01 656 642046 2557D/ZHA

