

## A walk through time...

Hafod Housing
Association was
formed to provide low
cost, high quality
rented homes for those
in need across South
East Wales.



1982

The period from 1977 to 1982 saw Hafod grow to almost 700 homes and 15 colleagues.

variant mental health

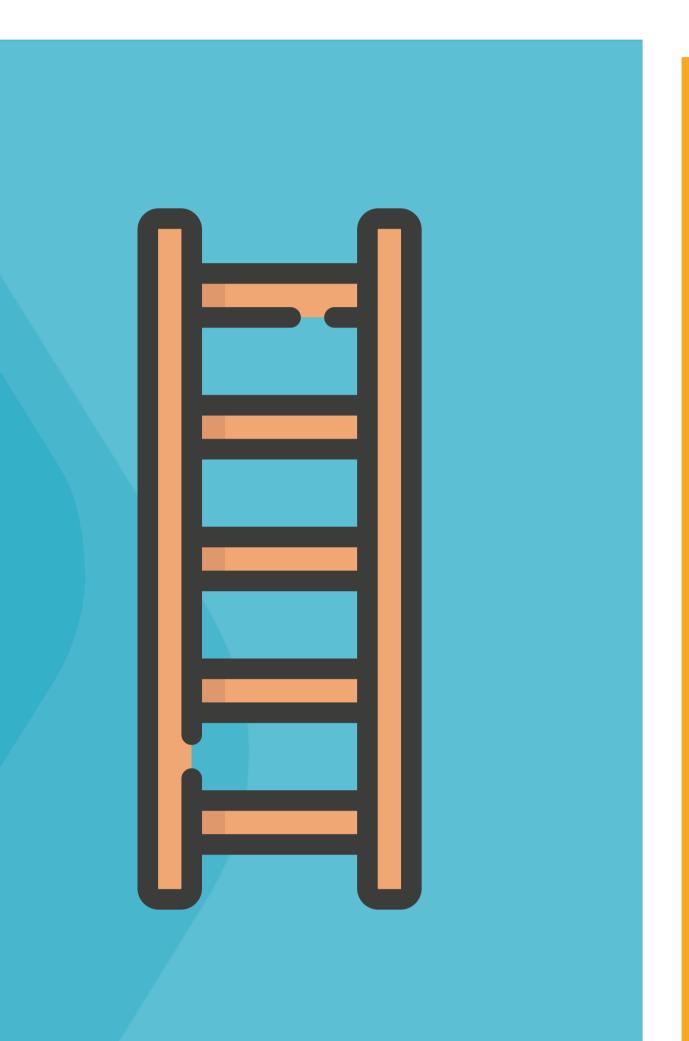


Our development at Bayliss Court, Cardiff was one of the first shared ownership schemes in Wales. To date we have helped over 200 people onto the property ladder.



Hafod took over the management of the Gwynfa Hostel in Cardiff from Gwynfa Housing Association. Gwynfa is still in operation, here we provide care and support for those living with





We were chosen by Cardiff Council to partner in a major development of

409 new homes in St

Mellons.



A sheltered scheme for the elderly at Heath Park Court in Cardiff was completed. This was one of the first flexi-tenure schemes in Wales and has allowed elderly people to rent and part-own homes.



1995

Our Bridgend office was opened by Mayor of Ogwr, Cllr G M Evans. The town centre location enabled us to bring our services closer to our tenants.

1986

We built Parc Hafod, a 27 bed sheltered scheme in Whitchurch, Cardiff for people suffering or recovering from mental illness.

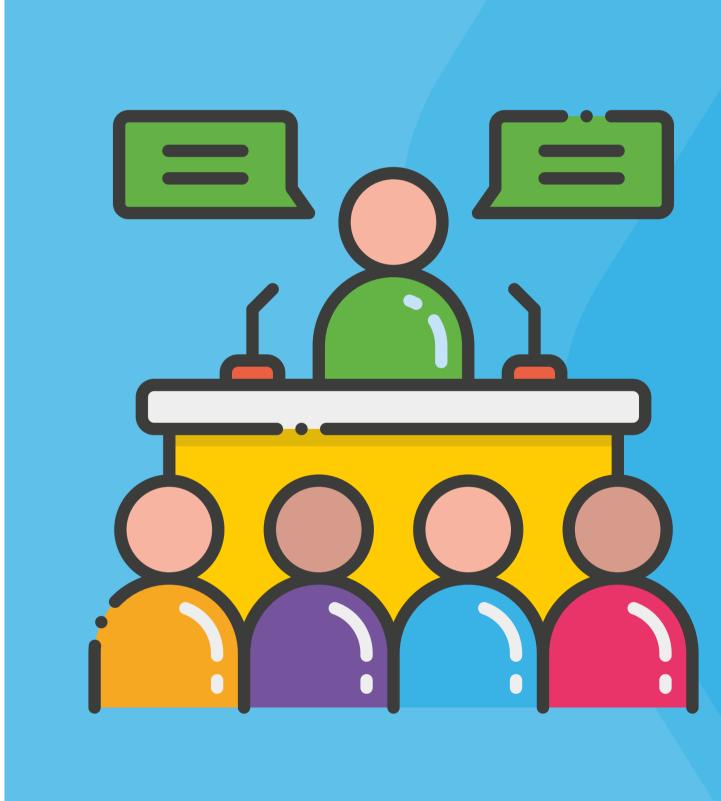


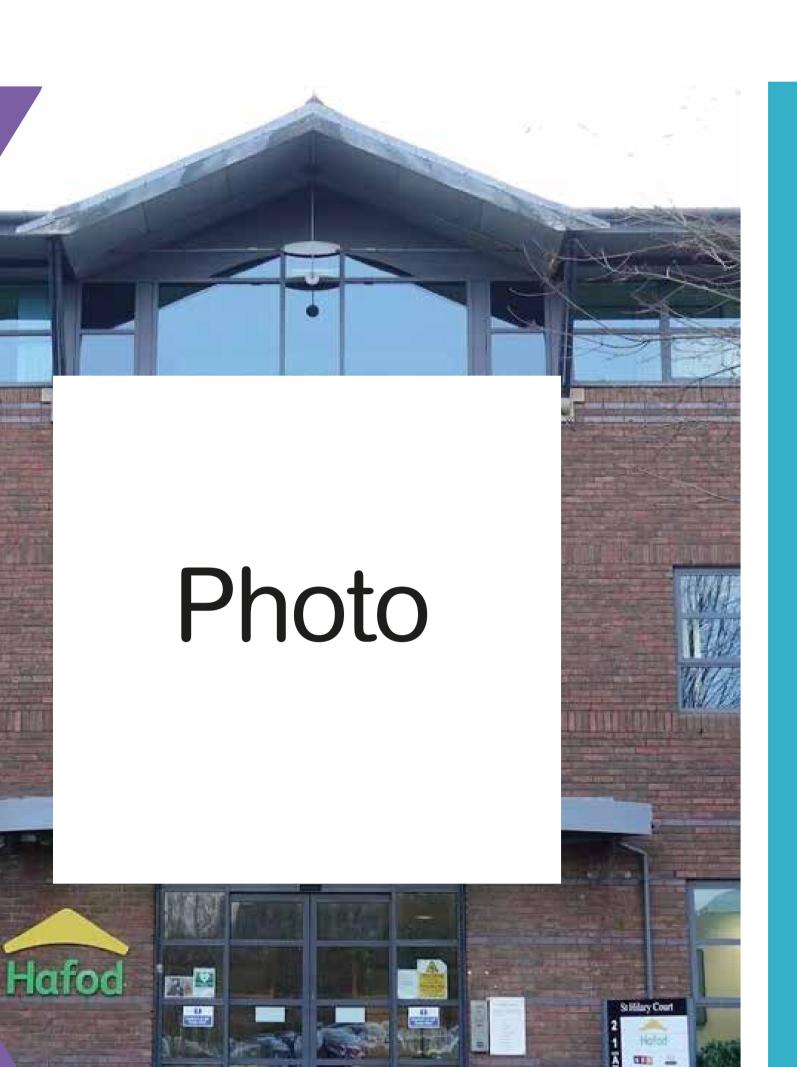
We won the tender to take over management of 10 residential homes in Cardiff and the Vale of Glamorgan from the Council.

1990 1993

In partnership with Cardiff Council and Cardiff Action for Single Homeless (CASH), we developed the Huggard Centre. Opened by the Queen, this emergency shelter for the homeless remains valuable today.







4998

Hafod Care was established to enable us to expand into supported housing, residential and nursing care.



We relocated our head

After consulting with customers and others, a restructure of the Association was completed. The Hendre Group was created to increase the security and capacity of the business at that time.

We held our first customer conference to gather feedback to help shape our services.



Judy Keenor became the first female chair of Hafod Housing.



office from Cathedral

Road, Cardiff to St Hilary

Court. This was officially

by Paul Murphy MP, then

Secretary of State for

Wales.

opened on 15th May 2000

2000

Our Community Focus
Unit was set up to
enable us to work more
closely with customers
to address wider
issues and concern
together.





2006

We were the first housing association (and only the third company in Wales) to be accredited with the prestigious Community Mark.



2009

We worked in partnership with Community Housing Cymru and five other housing associations to launch Moneyline Cymru, opening five outlets to provide affordable loans to customers

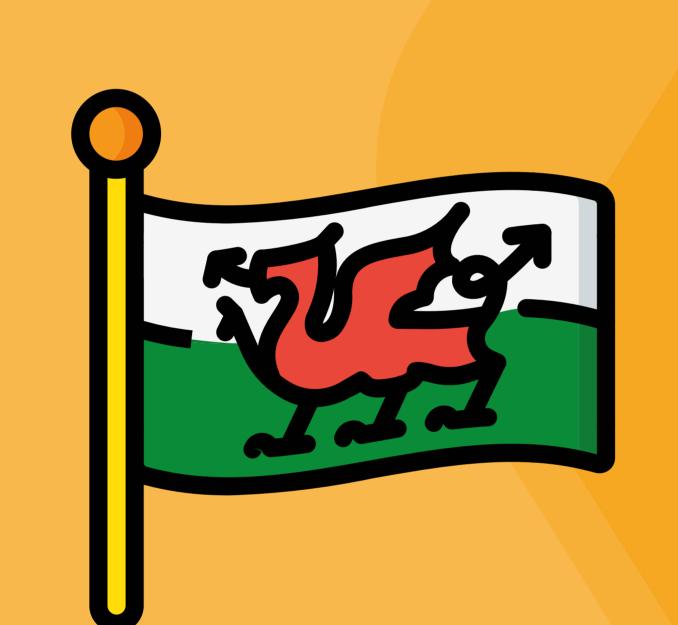


2016

Rebranded: We created a new brand bringing a consistent look to the companies in our Group.

2002

We took over the management of four care homes in Torfaen, increasing our workforce by 180 staff.



We completed our 100th mortgage rescue confirming our status as Wales' leading social mortgage rescue organisation.







The Covid-19 pandemic impacted our business and we had to adapt ways of working in all areas of the business. The resilience and strength showed by our frontline colleagues was incredible, with all colleagues going above and beyond to keep providing great service.

We started our pathways to Board commitment - attracting and developing people from ethnic and monority backgrounds to become Board Members.



2023

Our innovation arm, Sideby-Side, delivered a popup food bank, support services and money advice drop in at Golau Caredig where over 500 hot meals were served to customers and wider community members.

2018

We celebrated our 50th birthday. In 2018 we had 5,700 properties across 10 local authorities, employed over 1,250 colleagues, supported 16,000 people.



2021

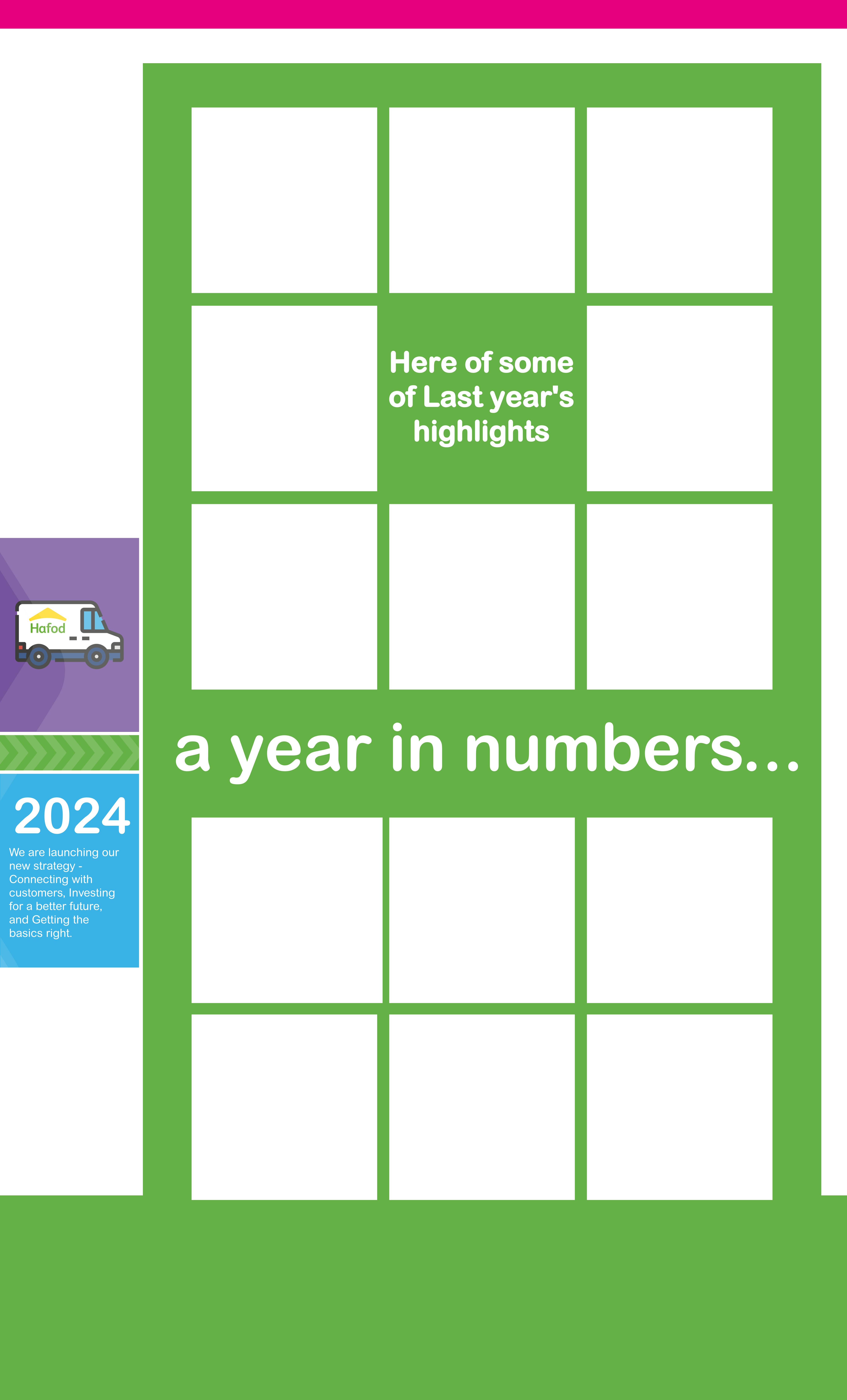
We became recognised as a Great Place to Work.



We won the TPAS
Cymru 2022 'Involving
Tenants in Shaping
Services' award for
demonstrating how
customers are at the
heart of recruitment
in our support
services.







new strategy -

Connecting with

for a better future,

and Getting the

basics right.